

Tax Credit Allocation with ProLinkHFA:

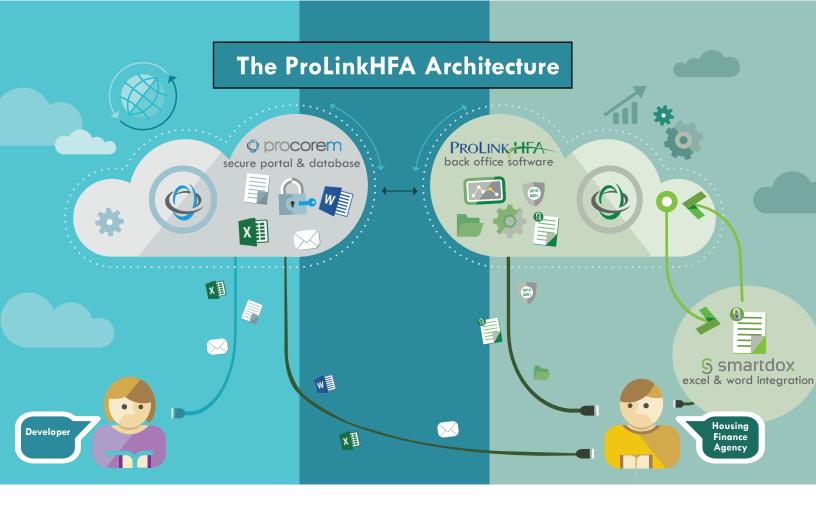
ProLinkHFA is a web-based software application that simplifies the complexities in providing affordable housing to qualified tenants. Our software captures all of your metrics and activities in tax credit allocation, construction management, asset management, and compliance in one database. The only valuable data is actionable data. With ProLink HFA, it's easy to get information in and out of your database with speed, accuracy, and insight.

Since its creation in 1986, the Low Income Housing Tax Credit (LIHTC) program has helped finance more than 2.4 million affordable housing units. Now more than ever, Housing Finance Agencies are being asked to do more with less which underscores the importance of wisely allocating and monitoring each tax credit issued.

In a previous blog post, we stated that the affordable housing industry is in need of a miracle. With median incomes shrinking, housing costs increasing, and reduced federal resources, the demand for affordable housing has never been higher. Here in our home state of Colorado even essential workers face challenges finding housing they can afford!

In order to address the challenges in front of us, we all have a part to play. At ProLink Solutions, our part is to work with affordable housing participants to identify processes that can benefit from technical automation – creating efficiencies and ultimately empowering HFAs to effectively allocate tax credits to the most deserving projects and communities.

It is with this focus in mind that we have developed the ProLink suite of products for HFAs, including the Tax Credit Allocation module, to fully support your processes - from Application Intake, to Review, Underwriting, Closing, and Ongoing Compliance.



ProLink Solutions' Suite of Tools for HFAs:



is your back-end, single database for deal origination, construction, and asset management.



is your communication portal with external parties.



is a tool to push and pull data from Excel & Word into your database.

How ProLinkHFA Supports Tax Credit Allocation:

ProLink Solutions delivers a flexible software solution designed to completely manage the Tax Credit Allocation process. The ProLinkHFA software suite streamlines Tax Credit Allocation by providing an end-to-end system which manages the intake of applications, distribution and award of credits, construction, and hands it off to your Compliance team when the time is right.

The mission of the ProLinkHFA Tax Credit Allocation module, in conjunction with Procorem and SmartDox, is to simplify state agency tax credit allocation processes, ensure all your deal activities are performed in compliance, and provide quicker access to information to both your internal team and for external information requests.

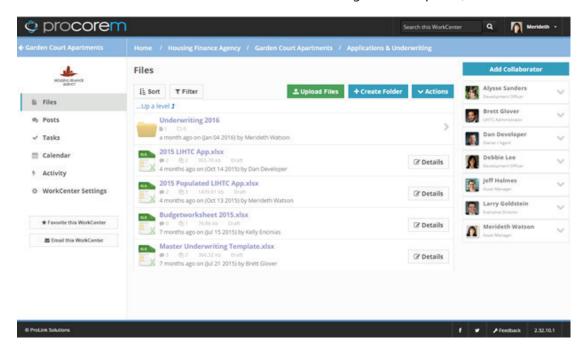
Recently we shared our latest white paper on the best practices to consider when performing application intake. In this overview we will go into detail on how ProLinkHFA utilizing those best practices to support the Tax Credit Allocation process:

- 1. Tax Credit Application Intake
- 2. Application Review
- 3. Underwriting
- 4. Closing, Construction, and 8609 Issuance
- 5. Tax Credit Allocation Cycle Managemnet
- 6. Compliance & Asset Management
- 7. Integrated Suite of Tools

1. Tax Credit Application Intake

Over the years of working with HFAs we have heard the challenges facing the Tax Credit Allocation team. Challenges such as managing the influx of applications, identifying the most deserving projects for tax credits, and ensuring all project communication and activity is tracked, recorded, and auditable from the start.

ProLink has worked hand in hand with our HFA clients to design a secure portal, called Procorem.



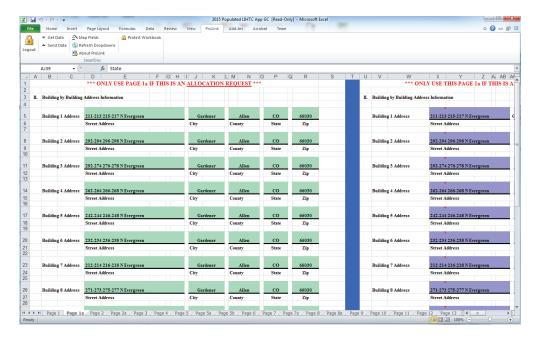
With Procorem, all applicant communications and core project information is fully tracked regardless of whether or not the project is awarded tax credits. Procorem ensures that all your tax credit applications are received electronically. This helps speed up the review process, saves money on postage, and can integrate with ProLinkHFA or your existing HFA database software.

As the deal moves from stage to stage, simply invite new deal participants to the secure portal and begin sharing project information. Customizable security roles ensure you are only sharing what you intend with all the project parties.

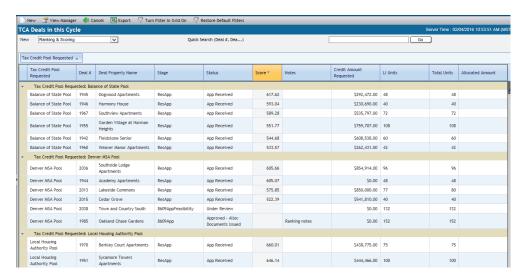
2. Application Review

For ProLinkHFA clients, every LIHTC application is mapped to our proprietary Microsoft Word & Excel integration tool, SmartDox. With SmartDox, your team can continue to use your existing LIHTC application to perform the initial application review directly in Excel or Word.

Once that step is complete in Excel or Word, you can upload all the core information from the application directly into ProLinkHFA, or a custom database of your choice, with the push of a button.

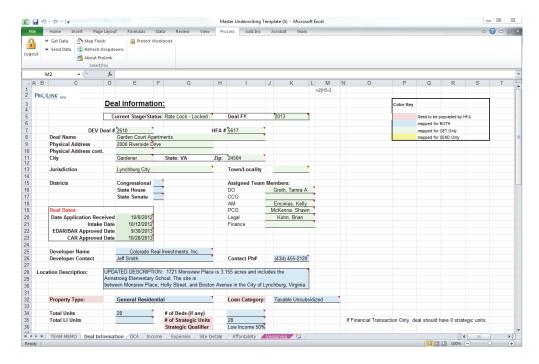


With all the key information from the application now populated in ProLinkHFA, the Tax Credit Allocation team can easily review applications in isolation, as well as in relation to other applications that have been submitted. This is just one way our suite of tools helps improve the quality of each awarded project.



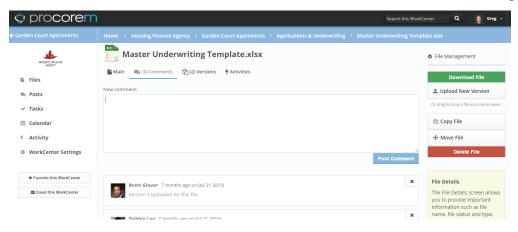
3. Underwriting

Now that the tax credit application has been received and passed the initial review process, it is time for underwriting. Instead of rekeying information from the tax credit application to underwriting spreadsheets, ProLink customers again can leverage SmartDox to populate entire underwriting templates with the push of a button. Data is pulled from ProLinkHFA, or your custom backend database, directly into existing Excel underwriting templates to allow your team to focus on critical deal analysis, instead of manual data management.



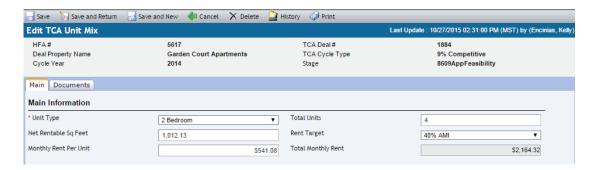
By accommodating the use of custom underwriting templates, ProLink does not make you choose between your spreadsheets and a database of record.

Should more information be required of the developer during the course of underwriting, Procorem is used as your communication hub to ensure all communications are tracked and recorded for auditing purposes.

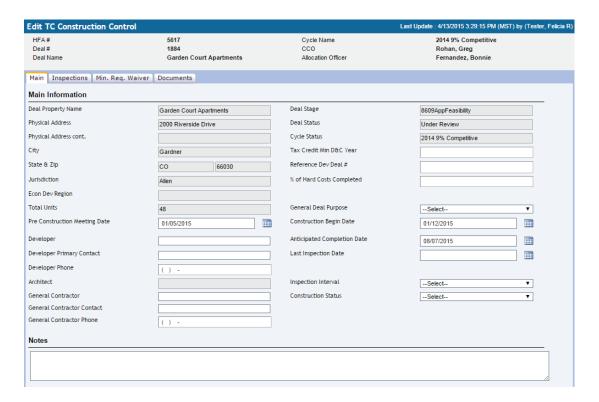


4. Closing, Construction, & 8609 Issuance

Awarded projects can now move into the closing phase. The estimated placed in service date is set, building and unit mix detail is finalized, and construction can now begin. All final project information is completely tracked and recorded in ProLinkHFA and can quickly be analyzed and compared against other projects.

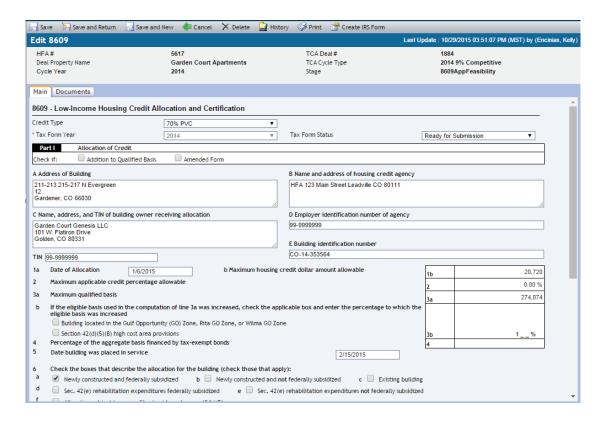


As the deal progresses through the construction phase, all inspections can be fully managed via ProLinkHFA. Construction Control Officers can quickly monitor and record inspection reports right in Word and Excel then push the reported information directly into ProLinkHFA via SmartDox.



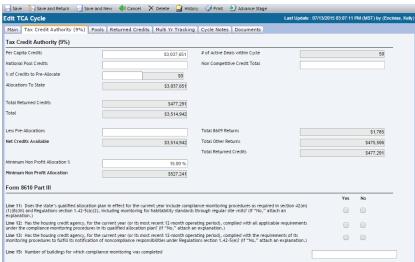
4. Closing, Construction, & 8609 Issuance (cont.)

Once the project gets closer to the placed in service date, the 8609 can be created, managed, and converted to PDF format for IRS submission by the developer.

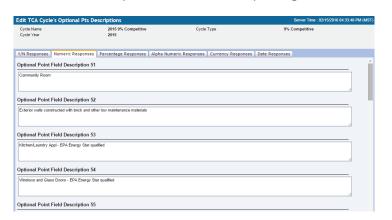


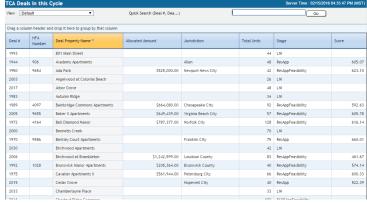
5. Tax Credit Allocation Cycle Management

Part of the responsibility for every HFA is to maximize the efficiency and effectiveness of each tax credit issued. In order to support this mission, ProLinkHFA helps HFAs manage each tax credit allocation, how much is being allocated, what is being returned, and how much is carried over from a previous year.



As your QAP changes, ProLinkHFA custom fields allow your team to capture all custom events and application criteria for quick reference and reporting.

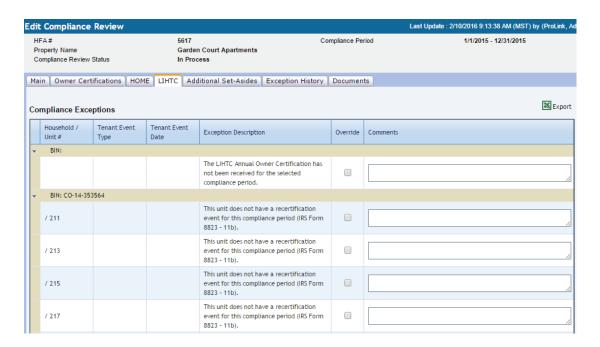




Finally, ProLinkHFA keeps historical record of all tax credit applications, awarded or not. This ensures your HFA remains in compliance with all IRS regulations and supports your team by storing data to more effectively issue future tax credits based on historical data.

6. Compliance & Asset Management

ProLinkHFA ensures the handoff to the Compliance Team is smooth, reducing the impact of knowledge transfer from the Tax Credit Allocation team to the Compliance team. No longer will your team have to search or rekey relevant deal information between the departments – it is already all available in ProLinkHFA.



By simply changing the status of the deal, the Compliance team will be notified that the 8609 has been issued. From there, all the data already exists in ProLinkHFA and can quickly be accessed by the Compliance team.

7. Integrated Suite of Tools - and why you should care

ProLinkHFA is delivered as an integrated suite of tools to capture all project information from Deal Origination, through Construction, onto Compliance, Asset Management, and Preservation. By capturing this critical data in a single location, all of the teams within an HFA are working onthe same set of information as a deal progresses. This is especially important when dealing with existing partners across multiple projects and stages of development.

ProLinkHFA is the first, and only, HFA enterprise management system that incorporates your back office processes and captures all communication between the related parties of a deal. From Tax Credit Allocation through Asset Management, we ensure your staff¬ remains in close communication with all the relevant participants to strengthen relationships and provide timely information on issues and opportunities as they arise.

Bringing It All Together

ProLink Solutions offers an end to end Tax Credit Allocation management system that incorporates a secure communication portal, complete back end database, and an Excel & Word integration tool. Our suite of tools allows ProLink technology to adapt to your processes – not the other way around.

Every year ProLink reinvests 30% of the revenue from ProLinkHFA directly back into the product. The upgrades to the product utilizing this reinvestment are completely driven by our clients through the ProLink User Group. We believe your team should have direct say in how the product continues to evolve in order to best meet the needs your business, and the every changing requirements of the HFA industry.

We would love to share more with you and learn about your HFAs'Tax Credit Allocation process. For a personal demonstration or to just learn more, please reach out to us!



About ProLink Solutions

ProLink Solutions is a software company that enables the real estate finance industry to efficiently allocate capital, manage assets, and maintain compliance. We apply industry leading technology and expertise to automate business processes and improve data accessibility.

We specialize in orchestrating the workflow and business processes of our clients by developing tailored software based on the ProLink Framework. Our team is experienced in providing solutions for enterprise investment management in multiple industries, including Housing Finance Agencies, community development corporations, and international real estate companies.

Learn More

ProLinkHFA

SmartDox

Procorem



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